

# Monona County Community Directory



## Transportation:

### **Connections Area Agency on Aging**

**2301 Pierce St.**

**Sioux City, IA 51104**

**Phone: 1-800-798-6916**

**Website: <http://www.connectionsaaa.org/services/>**

“Connections Area Agency on Aging has a contract with Siouxland Regional Transit System to provide rides to seniors in the five county areas of Cherokee, Ida, Plymouth, Monona and Woodbury. This program is funded with Older American Act Title IIIB funds and is called the Community Transportation Program (CTP). The only requirement the applicant must meet for this program is the age eligibility requirement of 60 and over.

- If you ride the Sioux City Transit bus (fixed route), CTP can help subsidize the tickets for you.

There are three curb to curb services covered under this contract with Siouxland Regional Transit:

- **Rural** – Provided by Siouxland Regional Transit System (approved by CTP using Older American Act funding guidelines). Green tickets are purchased at a cost to CTP of \$3.50/one way trip. Participants are given a suggested contribution rate of \$1.75/one way trip ticket.
- **Urban** – Provided by Siouxland Regional Transit System (Approved by CTP using Older American Act funding guidelines). Yellow tickets are purchased at a cost to CTP of \$10.00/one way trip. Participants are given a suggested contribution rate of \$5.00/one way trip ticket.
- **Para** – Provided by Sioux City Para Transit (through a subcontract with Siouxland Regional Transit System) Approved by Sioux City Para Transit application process. Pink tickets are purchased at a cost to CTP of \$3.60/one way trip. Participants are given a suggested contribution rate of \$1.80/one way trip ticket.

**Mobility Coordinators** focus on meeting your individual transportation needs by identifying transportation options and service providers, while offering education on how to use public transportation. They educate local communities and enhance awareness of available mobility options and play an important role

## **Transportation: (continued)**

**Connections Area Agency on Aging (continued)**

**Mobility Coordinators (continued)**

in travel training. See website for more information

[http://www.iowadot.gov/iowamobilitymanagement/pdf/mobilitymanagers\\_map.pdf](http://www.iowadot.gov/iowamobilitymanagement/pdf/mobilitymanagers_map.pdf)

**TMS Management Group, Inc. (For Iowa Medicaid Eligible Clients)**

**(Iowa Non-Emergency Medical Transportation)**

**5300 Fleur Drive, Room 231**

**Des Moines, IA 50321-2584**

**Phone: 1-866-572-7662**

**Website: <http://tmsmanagementgroup.com/index.php/iowa-medicaid-net-program>**

Effective October 1, 2010:

- All Iowa Medicaid clients who need transportation to non-emergency medical appointments must call 1-866-572-7662 Monday – Friday between 8:00 a.m. and 5:00 p.m. to schedule transportation. You must do this **AT LEAST 72 HOURS** prior to the trip. **DO NOT CALL YOUR DHS CASE WORKER.**
- TMS will determine who provides your trip.
- Your trip may be provided by a public transit system, a private transportation company, a non-profit organization, a volunteer, or some other person who has a contract with TMS. In some cases, mileage reimbursement may be available to Members who drive themselves, but this must be approved by TMS prior to your trip.
- Be prepared to tell the TMS operator your name and Medicaid identification number.
- Be prepared to tell the TMS operator why you need to travel, the address where you need to travel, the name of the provider you will be seeing, and when you need to travel. (Who, what, when, where, why?)
- Escorts are allowed due to age, disability or a medical necessity.
- Wheelchairs must be supplied by the member.
- Car seats must be supplied by the member.
- Drivers cannot enter a member's home or a medical facility.
- Drivers are only required to wait 10 minutes past the scheduled pick up time. Please be ready.
- If your appointment is canceled or rescheduled, please call 1-866-572-7662 immediately to let them know.

**Who can call for transportation?** You, a relative, caregiver, or medical facility staff member.

If you have questions call Member Services at 1-800-338-8366 or go to the website listed above.